To ensure the timely and successful installation of new workstations, the below information will be sent to our Sales and Professional Services organization for review.

Please provide the answers to the following questions.

|  |  |
| --- | --- |
| Questions | Response |
| What PBX/Call Manager and version are you running? |  |
| Does your Phone System support Voice over IP phones? |  |
| Do your remote employees have High Speed Internet at home? |  |
| Does your organization provide a fast low-latency VPN? |  |
| How will your operators handle codes from home? |  |
| Are your operators currently monitoring alarm panels or code phones? |  |
| Were remote workstations setup by Spok through a previous project? |  |
| Do you have a corporate policy to support remote workers? i.e. Process to replace hardware, process if worker loses internet, etc. |  |
| How many workstations do you need installed? |  |
| Does your organization use Computer Telephony Integration (CTI)? |  |